

Our simple guide to returning to our theatres

Before you visit



1 Confirm your Covid-19 Status

For the comfort and reassurance of all our guests we kindly request that all audience members over the age of 11 years take a COVID lateral flow test within 48 hours of their visit to the theatre.

Alternatively, please be prepared to show your Domestic COVID-PASS from the NHS App or website (or national and international equivalents) which demonstrates double vaccination plus 14 days or natural immunity. **Please bring your negative test result or COVID-PASS to the theatre with you as we may ask to see it on arrival.**

The NHS COVID Pass lets you share your Coronavirus (COVID-19) vaccination records or test COVID-19 status in a secure way. Full details about the NHS COVID Pass can be found on the [government website](#).

See below for further details.



2 Check you have no Covid Symptoms

Please check you have no Covid-19 symptoms even if your lateral flow test result is negative. If you are unable to attend one of our shows due to being unwell or needing to self-isolate, find out what you can do with your ticket [here](#).



3 Consider travel options

Please plan ahead and consider your travel options and adhere to local guidance.



4 Pack your face covering

All audience members must wear a face covering throughout their visit, except when eating and drinking or if they are medically exempt. Children under 11 years of age are not required to wear a face covering. Unless exempt, all staff will be wearing face coverings or shields. If you forget to pack your face covering, please ask a member of staff who will be able to provide you with one.



5 Arrive in plenty of time

We are opening the theatres approximately 60 minutes before the show starts.

When you arrive



1 Join the queue

On arrival at the venue please join the queue and maintain your distance.



2 Security check

Security checks will be in operation for your safety.



3 Cloakroom

Cloakroom capacity is limited so we ask that you only bring minimal belongings with you.



4 Ticket check

Your ticket will then be scanned to gain entry.



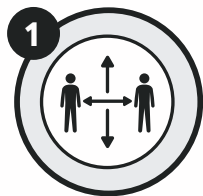
5 NHS check in

NHS QR codes will be on display Front of House at each venue should you wish to check in.

See it
safely
#BackOnStage

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During your visit



1 Be aware of those around you

While social distancing is no longer enforced in our theatres, please continue to be aware of those around you, especially in busier areas and when queueing



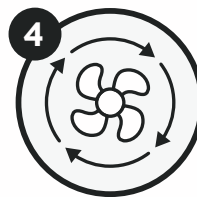
2 Hand hygiene

Please use the hand sanitiser stations found at designated points throughout our theatres and wash your hands regularly.



3 Enhanced cleaning

The theatre is professionally cleaned on a continual basis. Common contact surfaces and toilet facilities are regularly sanitised by our on-site cleaning team.



4 Theatre ventilation

Our theatres are equipped with mechanical ventilation systems which introduce fresh, filtered air, none of which is recirculated.



5 Contactless payments

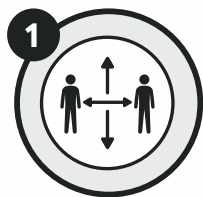
We continue to encourage contactless payment throughout the venue to minimise contact.



6 Our team are here to help

Our staff will be on hand during your visit to provide guidance around the theatre. If you have any questions or feedback on your experience, don't hesitate to chat to one of them.

When you are leaving



1 Maintain your distance when leaving

When leaving please be aware of those around you and maintain your distance.

Covid-19 Status

Although we have no formal COVID certification system in place, for the comfort and reassurance of all our guests we kindly request that all audience members over the age of 11 years provide:

Proof of a **NHS negative lateral flow test** taken within the last 48 hours. [Click here](#) to have tests sent to your home. Negative test results can be demonstrated with an email, text message or print out, or via the NHS App.

Or

Proof of **full vaccination** (With your second dose administered at least 14 days before the day of your visit, or 1 dose of the Janssen vaccine) displayed via the NHS COVID Pass in the NHS App, via NHS.UK or in the form of a letter via the NHS as a PDF or print out. National and international equivalents are also accepted.

Or

Proof of **natural immunity** (shown by a positive PCR test result for COVID-19, in the last 180 days from the date of the positive test and after completion of the self-isolation period). displayed via the NHS COVID Pass in the NHS App, via NHS.UK or in the form of a letter via the NHS as a PDF or print out. National and international equivalents are also accepted.

Please bring your negative test result or COVID-PASS to the theatre with you as we may ask to see it on arrival.

For more information about the NHS COVID Pass, please [click here](#).

Please download to your mobile phone via the [Google Play Store](#) or the [Apple App Store](#).